

Appendix 1

Progress against the 2009-10 Action Plan

Key ● action has been achieved ● action will be achieved within timescale ● action will be achieved outwith timescale ● action will not be achieved

If actions are carried forward into 2010/11 this will be noted in the comments field.

The Outcomes Influenced column refers to the Outcomes detailed in the National Strategy for Management of Offenders and those adopted for the CJA National Performance Framework.

Action points	Action planned for 2008/09	Outcomes influenced	Progress	Comments
1.1	Ensure Multi Agency Public Protection Arrangements (MAPPA) for Violent Offenders are fully implemented at national roll-out	C1, C2, O9, S1, S3,	●	The Government is considering bringing violent offenders into the MAPPA arrangements but not until 2011 at the earliest. This will be reflected in the 2011-14 Area Plan.
1.2	Train key staff across responsible authorities in use of assessment procedures for violence	C1, S2	●	
1.3	Identify appropriate programmed interventions for violent offenders and introduce access to interventions to be included in MAPPA.	C1, C2, O9 S4	●	There are currently no accredited interventions available for violent offenders in Scotland, and no funding available funding available to NSCJA to develop such.
2.1	Establish accredited programme for perpetrators of domestic violence (Caledonian System)	C1, C2, O9, S4	●	The outcome of this Action will be dependant on a successful bid submission.
2.2	Introduce National Toolkit for the prosecution of domestic violence case	O3, S2,	●	Training has taken place, however the introduction of a domestic abuse court has been delayed on decision of Sheriff Principle.
2.3	Evaluate the effectiveness of the Multi Agency Prolific Offender Strategy (MAPOS) <i>Follow on from 2008-09 Action Plan Action 2.1</i>	C1, C2, O9 S2, S3, S4	●	Evaluation event completed. Report submitted to SGCJD
2.4	Monitor and evaluate the Turnaround service in the community and residential unit.	C1, C2, O9 S2, S3, S4	●	All meetings attended. Evaluation provider identified. Evaluation started 1.2.10

3.1	Review interface between the Hearing/Court systems arrangements for young offenders. <i>Follow on from 2008-09 Action Plan Action 3.1</i>	C1, S1	●	This action has been subsumed by the Reducing Re-offending Programme project 'Young People who Offend'
3.2	Review the 'Moving On' Renfrewshire project <i>Follow on from Action 3.3 in 2008/09 plan</i>	C1,C2,O1 O3,O5,O9 S2, S4	●	Independent evaluation carried out. Report submitted.
4.1	Implement changes created by the Review of Community Penalties (Reform & Revitalise)	C1-C7, O9, S1	●	Sub group established to look at community service. The results of the Community Service Audit will show
4.2	Implement changes created by 'Scotland's Choice' and 'Fast, Fair and Flexible Justice'.	ALL	●	
4.3	Improve family engagement with Community Supervision	C7, O9, S1, S4	●	Workshop has been successfully carried out. It is likely that this will be included in visibility of the New Community Payback Order.
5.1	Implement NSCJA offender employment strategy	C1, C2, O5	●	Moving Forward project implemented. Good links between Community Service and JCP. Contact between clients and officers on an individual basis. Referral basis working well.
5.2	Progress the 'Transition's to Employment' project in West Dunbartonshire to Argyll & Bute and East Dunbartonshire. <i>Follow on from 2008-09 Action Plan Action 7</i>	C1, C2, O5	●	The pilot had the highest level of referrals of the four pilot areas. 70–80% attendance at first appointment and a 65% satisfactory completion rate. In Nov.2009 an educative element of the order as well as unpaid work was initiated. This focused on the consequences of offending for victims and offenders. This pilot was delivered in partnership with Apex (Scotland). As the pilot is due to conclude in 2010, a continuation of this scheme is contingent on continued funding. The rolling out of this scheme is not possible at this time.
5.3	Evaluate Moving Forward initiative. <i>Follow on from 2008-09 Action Plan Action 7.1</i>	C1, C2, O5	●	Disengagement from Job Centre Plus has had a negative impact on this action being achieved, Carry forward to 2010/11
5.4	Explore the use of Speech and Language Therapy for Offenders in custody and in the community to address offending behaviour; increase literacy skills and employability prospects. <i>Follow on from 2008-09 Action Plan Action 7.5</i>	C1, C2, O5	●	Multi agency training took place with positive feedback. SLT sits on NSCJA Literacies strategy group Work ongoing acting on recommendations from SG offender learning report
6.1	Continue to develop tailored services specifically for women offenders in order to reduce offending rates. <i>Follow on from 2008-09 Action Plan Action 5</i>	C1,C2, C3/4, S2, S4	●	This action will continue into 10/11 action plan given the new monies and the emphasis on this group of offenders. Within Renfrewshire Julie Kelly has been asked to take forward the October workshop on families, peers and communities looking at what work is done locally and looking into Families Outside capacity to provide short presentation. Circles staff member would also be in place by that time and throughcare post could also assist by

				providing updates regarding their work.
7.1	Increase the proportion of prisoners from the NSCJA area held in HMP Greenock.	C3/4, S1, S2	●	The proportion of offenders from NSCJA has remained at approximately 60% over the last year.
7.2	Consider current practice and initiatives in voluntary throughcare and Throughcare Addiction Service (TAS) provision. (contributing to 'Equally Well' Action 58)	C1, C2, O3, S1, S2	●	A report was presented on the current Throughcare position. This is an area that will be reviewed in depth as part of the 2011-14 Area Plan.
7.3	Improve family engagement with the Integrated Case Management (ICM) process <i>Follow on from 2008-09 Action Plan Action 6.5</i>	C7, O9, S1, S4	●	Processes have been put in place across the SPS estate to actively encourage families' attendance at case conferences. The average attendance at HMP Greenock from April 2009 to January 2010 is 12.07%. This has fluctuated month on month from 11% to 43%.
8.1	Work towards comprehensive range of addiction services being available in all areas	C1, C2, O1, O3, O9, S4	●	A review of the DTTO service has been carried out. The evaluation of the Turnaround service has been commissioned and started on 1.2.10
8.2	Ensure strategic links established with Alcohol and Drug Partnerships (ADPs) in NSCJA	S1, S2	●	Joint conference has been carried out Strategic priorities have yet to be agreed. The Chief Officer has attended the Renfrewshire ADP. This forum will be formally consulted on the 11/14 Area Plan.
8.3	Develop joint plan with NHS Greater Glasgow & Clyde focusing on 'Equally Well: Report of the Ministerial Task Force on Health Inequalities'.	O1, O3, S1 S2	●	
9.1	Continue to develop services to sustain or improve physical and mental well being	O1, S2	●	SPS Exit survey figures are not collated by SPS. Therefore the success of this action is outwith the control of NSCJA.
9.2	Improve transitions in health services between custody and the community. (contributing to 'Equally Well' Action 58). <i>Follow on from 2008-09 Action Plan Action</i>	O1, S2	●	
10.1	Develop services to improve offender accommodation taking cognisance of findings of national accommodation audit.	C1, C2, O2, S2	●	Given the ongoing problems with accessing suitable accommodation and the change of focus and redirection of resources in other areas, this action was not progressed.
11.1	Explore innovative ways that children's needs can be addressed	C1, O9, S2	●	Young people are an area that requires work however there is limited capacity to take forward. Within Renfrewshire staff do not recommend the end of statutory supervision for young people offending, however panels are often continuing to do this. Take forward More Choices More Chances. Renfrewshire is one of the pilot areas for Activity Agreements for 16-18 year old not involved in employment, education and training. HMYOI Polmont runs a successful Positive parenting Skills course for young male offenders.

				This will be addressed through the YPWO RRP project, the Caledonian system if successful.
11.2	Analyse if transport and accessibility issues for visitors to HMP Greenock exist <i>Follow on from 2008-09 Action Plan Action 6.3</i>	C7	●	HMP Greenock have introduced travel plans in conjunction with the local authority.
12.1	Victim Support Scotland are commissioning a national satisfaction survey of victims to identify good practice and areas for improvement.	C1, C2, C5	●	
12.2	Pilot discreet information service, for victims of MAPOS offenders, on the case management of the perpetrator.	C1, C2, C5	●	Information Sharing process has been established.
13.1	Review training requirements for criminal justice and plan for accordingly	S1	●	Training needs analysis carried out by T&DO
13.2	Provide joint training for inter agency workforce	S1	●	Joint training has been provided in a number of forums and disciplines.
13.3	Provide multi agency training in the use of new Risk Assessment tool LS-CMI	S1, S3	●	LS/CMI paper based pilot taking place in Renfrewshire. 36 staff trained in LS/CMI - note all Renfrewshire, including Voluntary Organisations and RMA staff, as at pilot stage, 31 staff attended a briefing on LS/CMI (all areas & agencies in partnership across NSCJA)
14.1	Continued use of communication avenues to promote and publicise the work carried out by the criminal justice system.	C1,C2, C3/4,	●	Regular newsletter published; programme of community information events agreed; good practice information uploaded on SharePoint website.
14.2	Communicate to Sentencers the range and quality of disposals available for offenders in area.	C2, C5.	●	Sentencers have been briefed on the sentencers website. They are kept up to date on changes to and introduction of new orders and associated interventions at their disposal.
14.3	Share information with other CJAs on areas of good practice of partner agencies within NSCJA.	C1,C2, C3/4, C5	●	Good Practice sharing process in place. SharePoint used to communicate to other areas
15.1	Ensure all aspects of Performance Management and any new developments including inspection findings are encapsulated in Performance Framework.	S1	●	The NPF has been put on hold which has had a knock on effect on the LPF. The introduction of LSCMI has been postponed. Reports have been submitted on time to APIG and Board.
16.1	Continually develop resource analysis framework	C2, S1, S2.	●	A review of non-core services has been initiated specifically looking at DTTO and Programme Delivery.
16.2	Establish system to identify level of resources directed to NSCJA area plan by partner agencies.	S1, S2	●	This action has not been progressed at this stage due to change in focus and realignment of resources.
16.3	Ensure compliance with the management statement/financial memorandum	S1, S2	●	There has been compliance throughout the year with the financial memorandum and management statement